

# Physicians to Children



## CHRONIC NO-SHOW POLICY

This policy has been established to improve appointment availability and access to care for our patients. The time we spend with your child is valuable to us and we ask you to treat it similarly.

Patients who consistently fail to present themselves for scheduled appointments will be considered chronic no-shows. Four no shows within a 24 month period will result in dismissal of the patient and any other household members from Physicians to Children.

Parents are requested to call and cancel an appointment 24 hours prior to a check up visit and at least one hour prior to a sick visit. If we do not receive timely notice from the parent the visit will be considered a no show. If you arrive late and are not able to be seen by a provider, this will also be counted as a no show.

New patients who do not keep their first scheduled new patient appointment will not be rescheduled.

Any reversals or exceptions to this policy due to extreme or unavoidable circumstances must be approved by a physician or administrator.

Thank you again for the privilege of caring for your child. We look forward to seeing you at your next appointment.