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CHRONIC NO-SHOW POLICY

This policy has been established to improve appointment availability and access to care for our patients. The time we spend with your child is valuable to us and we ask you to treat it similarly.

Patients who consistently fail to present themselves for scheduled appointments will be considered chronic no-shows. **Four no-shows could result in dismissal from Physicians to Children.** The administrators will review each case individually.

Parents are requested to call and cancel an appointment 24 hours prior to a check-up and at least one hour prior to a sick visit. A courtesy call to us should be made regardless of the time of the appointment to avoid the visit being counted as a no-show. If we do not receive notice from the parent the visit will be considered a no-show. If you arrive late and are not able to be seen by any provider; this will also be counted as a no-show.

New patients who do not keep their first scheduled new patient appointment will not be rescheduled. Exceptions to this policy must be approved by a provider or by an administrator.

Thank you for the privilege to care for your child.